

Return Form

Dear customer,

thank you for shopping with maxxcount.de.

When you shop with us, we want you to be completely satisfied. If for any reason you are not satisfied with your purchase, you may return it for a replacement, to check / repair or refund of the purchase price.

In the case of return please **get in contact with us before you start the return.**

So we can often solve problems easy and uncomplicated by telephone or E-mail.

Telephone: +49 (0) 351 871 8222

E-Mail address: support@maxxcount.de

Please simply fill out the Return Form below:

- ① Reason of return – if defective we need a detailed fault description
- ② Invoice or delivery note number,
- ③ Customer number / eBay user name / Amazon transaction number,
- ④ Your contact details for queries,
- ⑤ Bank informations / PayPal account for credit note,

Fill out and enclose the completed Return Form

How we should proceed in this matter?

Refund

Exchange

Check / Repair

Your customer information

Customer number

Name

eBay name / Amazon transaction number

Invoice number

Telephone number

In the case of refund, we need for the credit note:

Bank

IBAN

BIC

PayPal-Account (only by previously payment with PayPal)

Your reason for return

I don't like the item

Received too late

Received incorrect item

Not as described or pictured

Item defective

Quality not as expected

Delivery are doubled

Ordered incorrect item

Cancellation right

Other reason:

Fault description

We need the following informations of you car in case of technical issues:

Car brand

Year of construction

Model

Radio / navigation system

Please address the return to:
maxxcount.de GmbH & Co. KG
Gostritzer Straße 61-63
D-01217 Dresden
Germany

Notes to the costs of return:

You have to bear the regular costs of the return.

